

S. C. MENTAL HEALTH COMMISSION MEETING
SCDMH Administration
2414 Bull Street, Columbia, South Carolina 29201
November 2, 2018

CALL TO ORDER

The November 2, 2018 meeting of the South Carolina Mental Health Commission was called to order at 10:30 a.m. by Dr. Alison Evans, Chairperson, in Conference Room 320 at the SC Department of Mental Health Administration Building, 2414 Bull Street, Columbia, SC. Mr. Stewart Cooner provided the invocation.

INTRODUCTION OF VISITORS

Dr. Evans welcomed Mr. Greg Pearce, Janie Simpson, Dr. Laura Woliver, and Thornwell Simmons.

APPROVAL OF AGENDA

On a motion by Ms. Sharon Wilson, seconded by Ms. Louise Haynes, the Commission approved the Agenda for today's Business Meeting.

All voted in favor to the above motions; all motions carried.

APPROVAL OF MINUTES

On a motion by Mr. Bob Hiott, seconded by Ms. Sharon Wilson, the Commission approved the minutes from the Center Presentation of October 5, 2018.

On a motion by Ms. Sharon Wilson, seconded by Mr. Bob Hiott, the Commission approved the Minutes from the Business Meeting of October 5, 2018.

All voted in favor to the above motions; all motions carried.

MONTHLY/QUARTERLY INFORMATION REPORTS

Mr. Mark Binkley presented the items listed under Monthly/Quarterly Informational Reports, copies of which had been provided to the Commission.

DEPARTMENTAL OVERVIEW AND UPDATE

Public Safety's Commission on Accreditation for Law Enforcement Agencies (CALEA) Accreditation

Mr. Mark Binkley stated that after approximately three (3) years of preparation, the SCDMH Public Safety Department has received full accreditation and SCDMH was represented at the CALEA annual meeting in Michigan by SCDMH Public Safety staff. It was stated that only approximately ten percent (10%) of law enforcement agencies, nationally, receive CALEA accreditation. Mr. Binkley commended Public Safety for this distinguished achievement.

Forensic Waiting List Update

Dr. Versie Bellamy stated that there are currently twenty-eight (28) on the Forensic waiting list, which represents a decrease of approximately seventy-five percent (75%) since June, 2017. She stated that SCDMH is working with the community stakeholders and the legal judicial system and have been successful in diverting patients that do not require a Forensic level of services. Dr. Bellamy stated that a meeting is scheduled for next week with Judge Addy to discuss the waiting list. It was noted that two (2) psychiatric nurse practitioners have been recruited. Mr. Alan Powell stated that quarterly meetings are held with Judge Addy and that reports are submitted to him weekly.

Community Mental Health Dashboard/Patient Satisfaction Survey

Ms. Deb Blalock highlighted certain information on the Community Dashboard spreadsheets, copies of which were provided to the Commission. She stated that additional information is now being provided, which identifies the number of veterans that are served at each Center and the percentage of the total Center population these services represent. Ms. Blalock stated that overall production rates were negatively impacted due to the two (2) hurricanes experienced by South Carolina. Also highlighted, was certain information on the Patient Satisfaction Survey, copies of which were provided to the Commission. In an effort to simplify the survey for the patients, the survey has been revamped and reduced to six (6) questions. Beginning in May, each of the Centers began giving surveys to the patients for each service they received, and approximately 33K surveys were completed by the patients. Ms. Blalock stated that the lowest rating that was received on the surveys was ninety-four percent (94%).

Bull Street Update

Mr. Mark Binkley stated that discussions are underway regarding the demolition of some of the existing buildings after completion of the park and the Senior Living Center. He stated that there may be additional parcel sales prior to December 31, 2018. It is expected that the church on the Bull Street property will be opening in December.

Medical Psychiatric Services Plan

Dr. Robert Bank stated that there is both a national and State shortage of psychiatrists and that there have been challenges in recruiting and retaining psychiatrists. With the shortage of psychiatrists, the use of Telepsychiatry has been very helpful and successful in treating patients. It was stated that the number of telepsychiatry services that are provided to emergency departments and SCDMH clinics around the State represents fifteen percent (15%) of the total number of psychiatric services that are provided by SCDMH. A celebration was held last week to commemorate SCDMH providing 100K Telepsychiatry services to the SCDMH patients. Dr. Bank stated that on average, over two thousand, three hundred (2,300) psychiatric services are delivered each month to the SCDMH patients via telehealth, which enables the Agency to improve both the efficiency of the available psychiatrists and to improve the availability of psychiatric services in the rural clinics. It is expected that Telepsychiatry services will be available in the inpatient facilities in the near future. The recruitment of nurse

practitioners and nursing assistants will assist in providing mid-level services. SCDMH has been in discussions with university programs which train physician assistants. Dr. Versie Bellamy stated that the psychiatrists are paired with the inpatient nurse practitioners to support the psychiatric primary care for the patients.

Financial Status Update

Mr. Mark Binkley highlighted certain information on the report, copies of which had been provided to the Commission. The projected year-end balance was approximately \$ 1.5M at the end of last month, and it is expected that the balance will increase. He stated that the current amount of revenue that has been received is approximately 17% of the projected amount for this time period.

DMH Disaster Response Program

Mr. Will Wells gave an overview of the assistance that SCDMH has provided in response to the recent hurricanes. He expressed his appreciation for the support SCDMH employees give to other employees and to their communities. The staff assisted in communities by filling and delivering sandbags, operating mobile food kitchens, preparing food in the schools, and delivering food door-to-door. Mr. Wells stated that on the night of the Florence shootings, Pee Dee staff was available at the hospital to offer assistance to the families and other members of the community. Additional volunteers after the shooting incident were turned away due to the overwhelming number of volunteers. As a result of Hurricane Florence, a FEMA grant in the amount of \$ 415K was awarded to fund a crisis counseling program for sixty (60) days of services. He stated that of the twenty (20) employees that staff the crisis counseling program, all but two (2) of them are previous employees of the preceding crisis counseling program, which enables the staff to immediately offer assistance in the field without further training. Mr. Wells stated that SCDMH participates in Team S. C. Days, along with the Governor and other agencies, to provide services to the community. Mr. Wells attributes the success to the willingness of the staff to work together and assist those in need.

Strategic Plan Update

Mr. Stewart Cooner gave an overview of the SCDMH Strategic Plan Initiatives. Some of the goals, objectives, and statuses are as follows:

- **Goal: Workforce Recruitment and Retention**
 - Offer competitive pay
 - A general wage increase was provided for MHPs and the Division of Inpatient Services instituted a revised pay scale for psychiatrists.
 - Optimize performance of current workforce
 - SCDMH provides licensure supervision at no cost to staff.
 - Continue sign-on bonuses and incentives – ensure there are requirements attached to discourage “job hopping”
 - SCDMH provides tuition assistance, physician loan repayment; utilizes leadership programs such as CPM.
- **Goal: State-of-the-Art Technology**
 - Move quickly to establish Electronic Health Records (EHR) to improve operational efficiencies

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- Establish administrative infrastructure to transform our Electronic Medical Records (EMR) to HER.
 - SCDMH retained a consultant to evaluate EMR meaningful use: IT is discussing building an interface between EMR and HER.
- **Goal: Consistently Applied Best Practices**
 - Managing risk of suicide across inpatient and outpatient systems
 - Internal Suicide Prevention Protocol in process; child and adult safety plans developed; State Suicide Prevention Plan disseminated; Opioid Response Plan developed; Standardized Risk Assessment implemented.
 - Examine what our definition is of clinical/treatment outcome and determine how to best measure this.
 - QM is working on mapping discharge reasons (successful, neutral, and unsuccessful)
 - Centralized billing, perhaps some centralized procurement
 - Human Resource Services is centralizing functions; centralization is in process for the Community Mental Health Centers.
- **Goal: Organizational Adaptability and Resiliency**
 - Improving or building standard ways of working with other providers of MH services in local communities; developing public/private partnerships and other local relationships.
 - New community partnerships have resulted in crisis stabilization centers, implementation of Community Crisis Response and Intervention (CCRI) Program
 - Diversify our portfolios – get more grants and contract with communities, work more on our relationships with insurers and not rely solely on DHHS funding.
 - SCDMH has a grants portfolio totaling approximately \$55M, with an additional \$ 87M in conditional approval status.

Mr. Cooner stated that SCDMH is required to report to SAMHSA by December 1st, how the block grant funds have been used. The report will be presented to the Oversight Committee on November 19, 2018.

ANNOUNCEMENTS

Mr. Magill stated that he and Mr. Mark Binkley attended the ribbon cutting ceremony for the Sexually Violent Predator Treatment Program facility last week. A presentation has been given to the Governor's office and the Executive Budget Office regarding SCDMH's budget request for the upcoming year. He stated that a presentation will be given to the Budget Sub-Committee on December 5, 2018. Mr. Magill stated that a celebration will be held in the near future to celebrate the presence of mental services in over seven hundred (700) public schools in South Carolina. Mr. Magill will be attending the Annual 35th Judges and Attorneys Seminar in Charleston in December.

RECOGNITION OF OUTSTANDING SERVICE

Mr. Mark Binkley was presented with a Resolution that was signed by Dr. Alison Evans, Chair and SCDMH State Director, Mr. John Magill and a gift from the Commission members for his dedicated service. Mr. Binkley is retiring after serving as the lead attorney for SCDMH for more than sixteen (16) years before assuming the position of Deputy Director of Administrative Services for seven (7) years. Mr. Binkley expressed his appreciation for the dedication of SCDMH staff in serving individuals with mental illness. Dr. Evans and Mr. Magill expressed their appreciation for Mr. Binkley's dedicated service.

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NOTICE/AGENDA

A notice and agenda of the meeting were sent out to all individuals and news media who requested information, in accordance with State law.

ADJOURNMENT

At 11:50 a.m., on a motion by Mr. Bob Hiott, seconded by Ms. Sharon Wilson, the Commission entered into executive session to receive legal advice concerning pending contract. Upon convening in open session at 1:30 p.m., it was noted that only information was received; no votes or actions were taken.

ATTENDANCE

Commission Members

Dr. Alison Evans, Chair
Bob Hiott

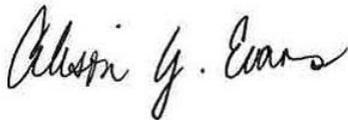
Sharon Wilson, Vice-Chair

Visitors/Staff

Dr. Versie Bellamy
Mark Binkley
Deborah Blalock
Stewart Cooner
Melba Arthur
Will Wells

Dr. Robert Bank
Janie Simpson
Dr. Laura Woliver
Greg Pearce
Thornwell Simmons
Valarie Perkins

APPROVALS



**Alison Y. Evans
PsyD, Chair**



**Terry Davis
Recording Secretary**