



Becky Love
Catawba Community Mental Health Center

Becky Love completes the majority of the intakes at the Lancaster clinic in addition to providing services to a caseload of 65 patients.

Ms. Love is also the Clinician that has been assigned to participate in the EPIC program at Catawba CMHC. I recently received this e-mail re Becky: (The patients) Care Navigator, Becky Love, has done an incredible job working closely with her EPIC patients to remove their barriers to care. She has been exemplary in following protocol, providing data to the research team, and participating on check in calls and visits. I have no doubt that the patients 100% adherence to the program was in large part due to Ms. Love's skill and dedication. This is what a patient had to say about her experiences working with Ms. Love: During her final check in call, she stated, "[The EPIC program] helped me to remember to think and be Proactive. Sometimes I would be a mess and [Becky] helped a lot." Through her time in the EPIC program, this patient has become motivated to write a book to help others with suicidal thoughts.

Ms. Love is a team player and always willing to assist the rest of the team in the Lancaster Clinic, she will jump in and see a triage even when it is not her triage day. Ms. Love is a strong advocate for all the patients and their families who are served at Catawba CMHC.