



**Kristen Oliver**  
**Tri-County Community Mental Health Center**

Ms. Oliver excels in utilizing her time to provide effective services to a large caseload of children and adolescents with severe emotional disorders and their families. In other words, while assisting those she serves to improve their functioning at home, school, and the community. Ms. Oliver also consistently exceeds agency productivity and quality assurance standards. Her efforts include ensuring that other unmet patient needs are addressed which require follow up with SCDMH Clinical Care Coordinators, pediatricians, school officials, and collaboration with other state and county agencies. She undertakes these efforts promptly and always serves as a vigorous advocate for those she serves. When in doubt or unable to find needed resources, Ms. Oliver always seeks advice and assistance from her supervisor, clinical services chief, and psychiatrist to ensure that all avenues of resources are exhausted in her efforts to aid her patients.

Although she is heavily booked to provide services and related activities for a large caseload of patients, Ms. Oliver always takes time to be available as a resource for other staff and physicians. This includes assisting with walk-ins and crises and providing Emergency Department consultations for patients in a local hospital. She is always supportive of other staff and serves as a vital member of the Marlboro treatment team to ensure that all patients served at the Marlboro Clinic receive prompt and quality services.